# **Turtle Beach Campground FAQs**

#### Do you allow pets?

No animals allowed except service animals.

### Do you allow campfires or any open flames?

Tiki torches, fire pits, or other open flames are not permitted. Small propane grills are permitted.

#### How far in advance can I reserve a site?

Reservations may be booked up to 12 months in advance of arrival at 7:00 a.m.

#### I thought I had the reservation in my cart... what happened?

Sites are not held until you are logged into your household account. It is strongly recommended that you log into your account prior to searching for availability.

## Am I required to register with your system in order to book?

Yes. The system will prompt you to log in or create a household account during the booking process.

# How long will items remain in my cart?

25 minutes

#### How much payment is expected at the time the reservation is made?

Full payment is required at time of reservation, we accept MasterCard, Visa, American Express and Discover.

#### How long can I stay for?

Maximum stay is 30 nights within a 45-day period.

#### Will my site have full hookups?

All sites are equipped with a full hookup to include 30- and 50-amp service, a 20-amp (125v) electric standard wall plug, water, sewer connection, and coax cable connection (cable not provided).

#### How many people and what equipment can I have on my site?

A maximum of six (6) overnight occupants are permitted per site. One (1) camper or recreational vehicle and one (1) sleeping tent, or up to two (2) sleeping tents (if only tent camping), are permitted on each site subject to occupancy requirements.

#### What is check-in and check-out times?

Check-in time is no earlier than 1 p.m. and no later than 10 p.m. Checkout time is no later than 11 a.m. We do not have a late checkout option.

#### How can I cancel or reschedule my reservation?

All cancellation and reschedule requests shall be made in writing and submitted to Turtle Beach Campground (email is accepted). You can send requests to <a href="mailto:turtlebeachcampground@scgov.net">turtlebeachcampground@scgov.net</a>